APPLICATION SUPPORT

Service Desk | Continuous Development | Application Management | Hosting | Application Monitoring & Alerting

CONGRATULATIONS, you've built an app! Now what? You need a technical team to support it. Don't have one? Augusto can help keep things running smoothly as your Managed Services provider.

AUGUSTO'S APPLICATION MANAGED SERVICES:

Service Desk

Augusto's Service Desk provides you with a single point of contact to submit suggestions, report bugs, request feature enhancements, get support and more. Our service desk can support your internal users, advanced users, and customers. We provide emergency 24×7 support.

Continuous Development

Augusto's Continuous Development service helps increase your application's performance through the process of integrating new ideas, features, bug fixes, and optimizations.

Managed Services

- Service Desk
- Application Management
- Continuous Development
- Application Hosting
- Monitoring & Alerting

Application Management

Augusto's Application Management service focuses on the cloud infrastructure, operations, and the environment of your application. We continually monitor your application with tools that alert our service desk on key items like your domain, SSL, and application uptime.

Hosting

Augusto offers cloud application hosting solutions that provide businesses with secure, reliable and performant ways to deliver their applications. We partner with all the major cloud providers, including AWS, Azure, and Google Cloud. Augusto is an AWS select partner and Azure partner.

Application Monitor & Alerting

At Augusto, we provide application monitoring and alerting services to help our clients proactively manage any downtime or performance issues.

Website: https://augusto.digital   **Link to Support:** support@augustodigital.com